



MAPLE LODGE ACCOMMODATION/RETREATS TERMS AND CONDITIONS

CONTACT

Charlotte Brock

56 Halliday Road, Wanaka

+64274246856

stay@maplelodgewanaka.co.nz

www.maplelodgewanaka.co.nz

RATES (VALID UNTIL 31 MARCH 2022)

NIGHTLY RATES

April – June: \$1,100/night incl. GST (min 3-night stay)

July – August: \$1,100/night incl. GST (min 6-night stay)

September – October: \$1,100/night incl. GST (min 3-night stay)

November – March: \$1,250/night incl. GST (min 3-night stay)

Christmas/New Year: \$1,800/night incl. GST (min 7-night stay)

Easter (1 Apr - 6 Apr 21): \$1,500/night incl. GST (min 4-night stay)

BOND: \$500

Maple Lodge has an 8th bedroom available if required for \$100/night

INCLUSIONS

Exclusive use of Maple Lodge property for the duration of stay, which includes;

7 king bedrooms all with en-suites

Bedding configuration to be confirmed; 2 rooms can be converted into twin rooms

All bedrooms have air con/heating and smart TVs

Linen and towels provided

Fully equipped kitchen

2 living areas
Drying room
Spa pool
Laundry
Sky TV
BBQ

Maximum 14 guests for accommodation, or 16 with the hire of an 8th bedroom

DEPOSIT & PAYMENT

A deposit of 30% of the agreed price including GST is required to secure the date for your reservation. The 30% deposit will be non-refundable (except for any nationally imposed Covid-19 restrictions preventing travel to Wanaka). The remaining 70% will need to be paid 30 days prior to arrival, a reminder will be sent.

Failure to meet this payment deadline may result in your reservation being cancelled and any moneys paid forfeited.

Invoice to be sent upon acceptance of these terms and conditions. Payments to be made via online banking.

CANCELLATION

Cancellation of booking must be advised by email to stay@maplelodgewanaka.co.nz

If booking is cancelled after the 70% balance is paid 30 days prior to reservation date, no refunds will be given (except for any nationally imposed Covid-19 restrictions preventing travel to Wanaka).

Maple Lodge is not liable and cannot be held responsible for events outside of our control. On cancellation by Maple Lodge of your event for any reason all moneys paid to Maple Lodge will be returned to you and you indemnify Maple Lodge and its owners against any loss or damages incurred as a result of the cancellation.

EVENTS/PARTIES

You will not hold any events or parties that have not been approved with Maple Lodge during your stay. Any unapproved events or parties held may lead to immediate eviction, any monies paid forfeited and any costs incurred to the property as a result will be charged in full to the guest.

ADDITIONAL ITEMS

Any items not listed as an item or service included will be added to your account and must be settled by the Client prior to departure unless other arrangements have been made in writing.

SMOKING

No smoking allowed inside Maple Lodge

DAMAGES

Where wilful damage has occurred on the property, Maple Lodge will recover the costs and any consequential losses as a result of the damage from the Client.

BOND REFUND

The bond will be returned within 3 days of departure, giving time for full property assessment and clean. Any breakages/damages will be removed from bond repayment. Any costs for excessive cleaning will be removed from the bond payment.

CLEANING

Hire fee includes cleaning but if deemed that excessive cleaning has been required, additional cleaning costs will be recovered from the Client.

CHECK IN/CHECK OUT TIMES

Check in 3.30pm on day of arrival – potentially flexible if required.

Check out 10.00am on day of departure

Upon agreeing to above Terms and Conditions, Maple Lodge will provide you with an invoice for deposit payment, to be paid via online banking.